

COMMUNITY NEWS



Deaf and Hard of Hearing Services of Lancaster County **Summer 2011**



IMPORTANT!
IN 2011 DHHS
stopped the regular
printing of our
“Community News”

Announcements
are now sent out
via email and the
new “Community
Updates”.

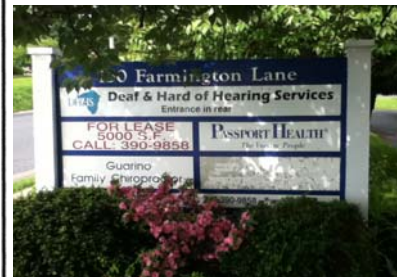
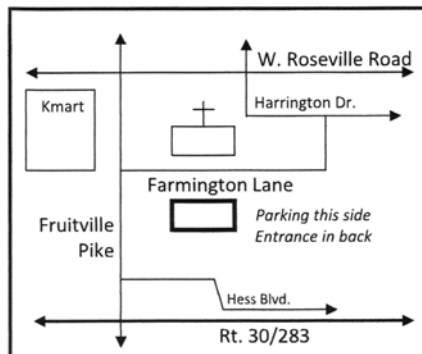
PLEASE LET US KNOW
IF YOU WOULD LIKE
COPIES OF OUR
“COMMUNITY
UPDATES” MAILED TO
YOU.

CONTACT Kathy
 717-291-1839 V/TTY;
 717-283-4180 VP
 or email
kkostrub@dhhs Lancaster.org

When the building on Oregon Pike was sold Deaf and Hard of Hearing Services had to search for a new location. On December 15th, 2010 we moved to 150 Farmington Lane, Lancaster PA 17601. ALL of our PHONE NUMBERS and EMAIL ADDRESSES remain the same. As we prepare our first print edition of the ‘Community News’ since our move, the dust is beginning to settle and we are feeling more ‘at home’ in our new offices.

Our new office is not far from the old location, still north of the city of Lancaster, visible from a familiar road (Fruitville Pike), easy to find and with good parking. Many of our clients like the fact that we are now on the ground floor; no more steps or elevators.

We are deeply indebted to all of the volunteers who helped us with the move.



INSIDE

Thank You!
For helping us move!.....pg 7

Summer Camps....pg 3

Donate to DHHS!....pg 11



Please feel free to come by the office for a visit. We would be happy to show you around our new home. Our **private** entrance is on the ground level in the back of the building.



WHEN YOU CAN'T HEAR... WE LISTEN!
LANCASTER COUNTY'S LARGEST SELECTION OF HEAR AIDS AT DISCOUNT PRICES



*Cathy Swenson, Au.D.
Practice Manager*

150 Farmington Lane
 Lancaster PA 17601
 www.dhhs Lancaster.org

**Audiology
&
Interpreting**

717.397.4741 V/TTY

Case Management

Elizabeth Fectmann-Crippen
 717.509.6622 V/TTY
 Karen Pfortsch
 717-283-4460 V/VP
 Christine Roy
 717-283-4461 V/VP

24 hour FAX 717.291.1830
Email: dhhsinfo@gmail.com

**Audiology & Hearing Aid
Services at DHHS**
Licensed & Certified Audiologists

- Accepting Patients Ages 3 and Over & all Degrees of Hearing Loss
- Diagnostic Testing, Hearing Aid Evaluations and Fitting
- State of the Art Hearing Instruments & Repair of All Major Brands
- Convenient Financing Available
- Accepting Many Insurance Including Medicare
- Serving Lancaster County for More than 64 Years!



*James L. Shafer Au.D.
Director of Audiology*

DHHS relies on word of mouth advertising. If you are happy with our services, tell a friend! We provide diagnostic hearing tests, hearing aid evaluations and consultations, as well as case management, job coaching and interpreting services.

DHHS Board Members

Russ Rockwell, *President*
 Leslie Kuffel, *Vice President*
 Janet Degler, *Treasurer*
 Lewis Meyer, *Secretary*
 Jeff Hoffer, *Board Director*



HOW TO 'PHONE' a DEAF PERSON

Dial 711 for relay

*Or, if they have a VP (Video Phone),
use the Sorenson relay number 1-866-327-8877.*



**COMMUNITY NEWS
FALL 2010**

Published Quarterly by DHHSLC,
 1810 Oregon Pike, Lancaster PA 17601
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 Donation: \$5.00
 Comments: Please email
 Kathy Kostrub at
 kkostrub@dhhs Lancaster.org

**DHHS MISSION
STATEMENT**

The mission of Deaf and Hard of Hearing Services of Lancaster County is to enhance the quality of life and encourage independence for those who are Deaf or Hard-of-Hearing.

"The vision of Deaf and Hard of Hearing Services of Lancaster County is to make life for Deaf and Hard of Hearing people a barrier-free experience in Lancaster County and beyond."

DID YOU KNOW....

The telecoil in most hearing aids has the potential to open up a whole new world to hearing aid users. Originally developed to help with hearing on the telephone, the telecoil can also be used for TV listening with the use of a loop system installed in your TV room. The result is "like having a direct feed from the speaker to your hearing aid!"



New hearing aid purchases from DHHS will now include a free TV loop system – a \$200 value if purchased separately! Call for an appointment today – 717-397-4741,

KEEP YOUR AIDS IN GOOD WORKING ORDER THIS SUMMER!

Humidity levels in the spring and summer wreak havoc on hearing aids, corroding internal components and causing aids to become intermittent and/or static. Tips to avoid problems include:

- ◆ If aid gets wet, remove battery and wipe both aid and battery with a lint free cloth.
- ◆ Utilize a hearing aid dehumidifier nightly. Rechargeable and electric dehumidifiers are available at DHHS, ranging in price from \$12.00 to \$100.00.
- ◆ Purchase Hearing Aid Sweat Bands at DHHS! These moisture-wicking socks for your behind-the-ear hearing aids protect the aids from moisture and dust. They cost about \$30.00 a pair.
- ◆ Upgrade your old hearing aids to new, water resistant models!

BATTERY REMINDER:

After removing the tab off the back of a new battery, always let it sit for a minute or two to fully activate before placing it in your hearing aid.

Celebrate Deaf Awareness month by enjoying a baseball game! **FREE Barnstormer Tickets:**

DHHS has requested and received 30 free tickets to the Barnstormers' game on Friday, September 16 at 7 PM and 30 free tickets to the Saturday, September 17 game at 6:30 PM. There will be fireworks both nights. **For tickets, contact Elizabeth Fechtmann-Crippen at VP: 283-4180, phone: 509-6622, fax: 291-1830 or email: efcrippen@dhhslancaster.org** The tickets are first come, first serve.





Chitty Chitty Bang Bang
June 11, 2011
2PM

The most fantasmagorical musical in the history of everything! With characters created by James Bond author Ian Fleming, a story by iconic children's author Roald Dahl and music from the legendary Sherman brothers whose songs from Disney classics, including *Mary Poppins*, have been the soundtrack for families since the 1960s, this all-new stage version of *Chitty Chitty Bang Bang* will charm and delight audiences of all ages. This production features a cast of singing and dancing candy factory workers, a windmill full of inventions, self absorbed Vulgarian royalty, more than 20 children, a motherless family, and one more-than spectacular flying car! If you plan to attend, please reply to access@thefulton.org to reserve the ticket(s). You pay what you want. Be there at 1:30 to get the tickets. The show will start at 2:00 p.m.

And also, fill the form below and forward to access@thefulton.org along with your the ticket(s) to reserve. Thanks.

Paula Blackburn & Jeannie Fischer
ASL Coordinators

FOR OPEN CAPTIONS:

Pay-What-You-Will tickets are available--just send an email with your name, address, and phone number to education@thefulton.org. State how many tickets you want and mention that you will need the open captions.

FOR ASL INTERPRETING

Tickets are available at access@thefulton.org include your name, number of tickets requested, and email address. If you need to cancel your reservation, you must contact access@thefulton.org so other Deaf people on the waiting list can come.

Name: _____
Mailing Address: _____
City: _____
State: _____ Zip: _____
Phone: _____
Email: _____
Access Service (ASL?): _____
Number Tickets: _____
Do have a special seating request? Do you know the seat numbers that you like to sit in?: _____

For questions, contact
fultontheatredeaf@gmail.com

Pick up your tickets by 1:30 p.m. on the day of the show in the lobby of the Fulton Theatre, 12 N Prince St., Lancaster.



Sertoma Fantasy Baseball Camp 2011



August 8-12, 2011

**9:00 a.m. to Noon
(lunch included daily)**

Mark Your Calendar! & Register Now!

Free baseball clinic for deaf and hard of hearing children between the ages of 5 and 18.

No experience necessary. Join us for a fun time playing ball!!!

Wert Field ~ Lower Allen Township ~ Camp Hill

Camp questions can be directed to
Jessica Marks at
(717) 909-5577
or jmarks@wpsd.org

WPSD CORES

American Sign Language Camp

June 21-24, 2011

Ages 5-12

9:00-11:30 AM

3820 Hartzdale Drive, Camp Hill PA

The cost for this camp is \$20 **per day** for

one child, \$35 per day

for two children, \$45

per day for three chil-

dren, \$55 per day for four children. All

sessions are from 9:00 AM to 11:30

AM.



Registration deadline is June 16th.

For more information contact Jessica Marks at (717) 909-5577 or jmarks@wpsd.org.

AARON'S ACRES

SUMMER CAMP PROGRAM 2011

FOR CHILDREN WHO HAVE SPECIAL NEEDS

Lancaster camp for children who are hard of hearing or deaf

www.aaronsacres.org

Location: Lancaster Jewish Community Center

Dates: August 8—August 12

Times: 9:15—12:00

Ages of Campers: 5-10 years old

COST: \$250

Interested families can contact Risa

Paskoff, MSW, ACSW, Executive Director

of Aaron's Acres, at 717-917-6010 or risapaskoff@aaronsacres.org.

Campers participate in a variety of
activities including swimming, arts
and crafts, music therapy, horse-
back riding, group games and creat-
ing their own snacks. Focus through-
out the camp day is on appropriate
socialization and communication.

News From Case Management - Helping Us, Helping You

Help for the technology you need!

FREE VIDEOPHONES?

A common question in our office is, "How can I get a free videophone?"

- 1) **SIGN UP FOR HIGH SPEED INTERNET** through your phone company (DSL) or cable company
- 2) Then go online and apply for a free videophone at the following internet location. It may take several weeks to get your videophone.

SORENSEN- <http://www.sorenson.com>



TDDP (Telecommunications Device Distribution Program)

provides free specialized communication access equipment to individuals who are deaf, hard of hearing, deaf-blind or speech impaired and who meet certain eligibility requirements. Their catalog includes TTYs, amplified phones, various phone alerting devices and the new Captel phone.

TDDP, administrated by the Institute of Disabilities at Temple University, has a voiced video in American Sign Language to introduce their TDDP program. (You can also print out a transcript.) The video will tell you more about the program and how to apply for a TTY, phone or other communication device if you are deaf, hard of hearing or deaf/blind. Here's the link:

<http://www.temple.edu/instituteondisabilities/programs/assistive/tddp/>

<http://disabilities.temple.edu>

215-204-3862 voice direct

215-204-9371 fax

toll free (in state) 800-204-PIAT (7428) (V)

PATF

The Pennsylvania Assistive Technology Foundation

- Widened doorways
- Computer with specialized software
- And many other types of assistive technology.

Provides affordable loans and grants to purchase a variety of assistive technology including...

- Hearing and low-vision aids
- Adapted vehicles
- Indoor and outdoor house ramps

For more information about PATF you can contact the Case management Department of DHHS or call PTAF directly at 888-744-1938 (Voice, TTY, toll-free)

Or visit their website at <http://www.patf.us>

Thank you to all the volunteers who helped DHHS pack, move, and setup our new location. We could not have done it without you. Thank you **Joanne Reiley** for all the drawers you emptied, packed and labeled; **Nelson Gehman** for all the boxes you brought, packed, carried and loaded and unloaded onto your truck, equipment you moved, and all the work you have done to setup and improve our new office; **Wojetek Roszkowski** for all the “things” you moved and loaded; **Mengesha Seyoum** for all the boxes you loaded and unloaded and work you have done to get us set up; **Rudy Czuri** for all the loading, unloading, sanding, cleaning, painting, fixing and repairing, and hanging cabinets; **Viorica Morgovan** for all the sanding, cleaning, and painting ; **Veturia Osvath** for all the sanding, cleaning, and painting; **Drew Pfortsch and Barry Tweed**, for removing and loading all the cabinets; and **all the men** who worked to dismantle, move, and rebuild the audiology booth. If we missed listing your name, please let us know so we can publicly thank you. All the effort given by many people made the move possible...we could not have done it without you. **THANK YOU!**

Great News: Unemployment Compensation has VP access now every Wednesday afternoon from noon until 4 PM. On Wednesday, March 2, 2011, Unemployment Compensation began providing VP access for people who use American Sign Language. After many years of work and advocacy by the case management department of DHHS and the Office of Deaf and Hard of Hearing, Unemployment Compensation was able to begin providing this direct access service. Thank you to all who worked at UC, ODHH and DHHS to bring about this change.

The videophone number is (717) 704-8474.

If you call and there is no answer, you may leave a message and a UC representative will call you back on Wednesdays between noon and 4 p.m. If you need UC services on other days, call the UC Service Center, using Video Relay Service (VRS), at (888) 313-7284. TTY services will remain in place at (888) 334-4046.

So, if you need to file a claim or have a question, just call the number **(717) 704-8474**.

Thank you **VITA volunteers** for preparing so many tax returns and PA property tax/rent rebates. This year DHHS was an approved site for income tax preparation. That allowed us to host **Susan Morgenroth** and **Howard Thompson** to prepare taxes. They chose to serve at DHHS and their services were provided through the Volunteer Income Tax Assistance program of the American Red Cross. This was Susan's first year preparing taxes and Howard's eighth year and they did a wonderful job meeting the various tax preparation needs. Because of their hard work, 30 individuals and 6 couples were had their taxes prepared. Thank you Susan and Howard.

Reminder: If you receive direct deposit of your **Social Security** and change your **bank account**, it is important to notify Social Security immediately. Social Security needs sev-

(Continued on page 10)

Deaf and Hard of Hearing Churches, Clubs and Organizations

DEAF CHURCHES

Services conducted in ASL

For a full list of churches providing interpreted and signed services visit our website at http://www.dhhs Lancaster.org/Church_Services.htm



- ✚ **First Deaf Mennonite Church**, 2270 Old Philadelphia Pike, Worship Hour – 9:15 AM
Every Sunday, Sunday School at 10:45 AM, Bible Study and Prayer Meeting – 6:30 PM
Every Wednesday, Website <http://www.firstdeafmc.com>, email firstdeaf2270@gmail.com.
- ✚ **Word of Life Deaf Lutheran Church**, 10 Delp Road, Lancaster, PA, Worship service at 9:30 am, 1st, 3rd & 4th Sunday of each month at St. Peters Evangelical Lutheran Church. For more information contact Pastor Russell Rockwell, 717-519-2491 tty, 717-519-1912 Fax, email russ.rockwell@ecunet.org.
- ✚ **Trinity Deaf Lutheran Church**—Worship at 11:00 am every Sunday in the Chapel of Our Father. Sunday school, Christina Education, and fellowship are provided for deaf adults and children, 527 Washington St. Reading. 610-374-4861 (V), 610-271-0712 (Fax) - Pastor Jeannie Beadle
- ✚ **Sunday School at Hope Baptist Church**— Every Sunday at 9:30 AM and Wednesdays at 7:00 PM, 6450 Hope Way, Hanover, PA,. Contact 717-633-1479 (V), 717-524-5224 (VP) or email hopebaptist@earthlink.net.



Hearing Loss Association of Lancaster County

meets the 3rd Tuesday of every month at Brethren Village, Wolfe Auditorium, 3001 Lititz Pike, Lancaster, 10:00 AM

For updated meeting information please contact:
Nancy Kingsley (kingsnan@aol.com)

WISH LIST for 2010

Special Events

- Spaces for Workshops and Sign Language Classes

Equipment and Office Supplies

- Dual core Pentium computers or better to replace our aging office computers
- Sign language video tapes and books
- Paper shredder for our Case Management Department.....we burned out our old one!
- Flat panel monitors

If you can use them, DHHS has....

- A D-Link Video Phone., the lens is bad but might be replaceable
- A set of large speakers with woofer
- An old 25" Zenith Color TV...yes....it works.

Please feel free to come in, inspect, and carry away...smile.

THANK YOU TO EVERYONE WHO HAS DONATED IN THE PAST!

Families of Children Who Are Deaf or Hard of Hearing in Lancaster County

<http://www.dhhs Lancaster.org/sub/education/>

During the school year meetings take place on the 4th Tuesday of the month at Faith United Methodist Church, 1290 Fruitville Pk., on the corner of Fruitville Pk. and Koser Rd., 6:30-7:30 PM.

June-August - informal play time for kids/social time for parents at Lititz Springs Park - Friday mornings @ 9:30

All meetings are open to any parent of a child of any age with hearing loss. Children are invited to attend also! An interpreter will be present for all meetings. Please spread the word! Question? Contact Jen Campbell @ 808-2407 or jrodcampbell@gmail.com.



Families of Children who are Deaf or Hard of Hearing of Listserv.

**Be informed about events in Lancaster County and beyond.*

*Communicate with other families. * Share your own events.*

**Share learned information and resources.*

How to Join the Listserv:

- 1) Go to www.yahoo.com/groups.
- 2) Search for
"Families of Children Who are Deaf or Hard of Hearing of Lancaster County."
- 3) Click on the button, "Join This Group!"
- 4) Sign in or register for a Yahoo! ID to join.
- 5) Follow any remaining steps.

**Deaf & Hard of Hearing Services,
(717) 283-4461 VP, (717) 397-4741 TTY,
(717) 291-1830 Fax,
croy@dhhs Lancaster.org**

GoodSearch
powered by **YAHOO! SEARCH**

www.goodsearch.com

Deaf and Hard of Hearing Services of Lancaster County

as the charity you want to support and you and continue with your search.

Or, maybe you like to shop online? Use **Goodshop (www.goodshop.com)** to make purchases and a percentage of your purchase will go to DHHS.

THANK YOU!
And be sure to spread the word!

Tribute to **Doris Alcorn and Edwin Ziegler:**

Doris was a strong and active supporter of DHHS for many years. She always came to help fold the newsletters whenever she could. When the chairs in the conference room were too low and firm, she brought her own seat cushion so she could work until the job was finished. She kept the folding and labeling process organized and moving. To keep her going while she was working, she needed some hot coffee if it was cold outside and some cold water when it was warm. Doris was friendly and always greeting people and chatting with them no matter where she met them. If she saw Barry walking down the hall, she would block his path until he gave her a greeting and a hug. Doris was a strong advocate for the rights of people who were deaf. She knew how to enjoy life and encourage others to do the same. She will be missed by many.

Edwin Ziegler: Passed away on May 19th at Valley View. Ed and Faye were long time residents of Lancaster, devoted supporters of DHHS and were approaching their 42nd wedding anniversary.

(Continued from page 7)

eral weeks to process the new account numbers and enter them into the computer. You will need to contact Social Security with the new account number and the bank's routing numbers. If you need assistance with this process, please contact the case management department for an appointment.



If you receive **Social Security** and would like to **earn more income**, you can work. The program is called ***Ticket to Work*** and DHHS can help you. You can work and earn up to \$1000 a month and still not affect your Social Security (SSDI or SSI). If you want to learn more about the *Ticket to Work* program or how to work and keep your Social Security, please contact the case management department for an appointment.

Warning: Beware of people who come to your home and offer to do work or repairs for you. Sometimes they will have papers that seem official and look like a real company but they are not. If you are not sure, call the Better Business Bureau to verify a company is good to use.

IMPORTANT: If you move, it is your responsibility to contact and cancel your utilities (phone, gas, electric, water/sewer, cable, and internet). If not canceled, **you are responsible** for bills at the old address.

Also, if you move and receive services through Social Security and/or Welfare, it is important to inform Social Security and Welfare of your new address. That is one of your responsibilities when receiving Social Security and Welfare services.

Redner's Grocery Donations



DHHS recently received a check from Redner's as part of their Save-A-Tape program. **THANKS! To everyone at Redner's.** Showing your card with each purchase, **collecting the receipts** and mailing them or bringing them to DHHS will mean money donated to DHHS.

Your participation in this program is greatly appreciated so start saving Redner's Warehouse Market's Save-A-Tape receipts today! Thank You!



Deaf and Hard of Hearing Services has a small library

of books and videotapes about Deaf Culture, Sign Language, Lip Reading, and other issues regarding hearing loss.

Donations to our library are always welcome!

Please come in and browse.

For additional information, contact our librarian,

Thea Schock, 717-397-4741, tschock@dhhslancaster.org.

HEARING AID AND BATTERY DONATIONS

DHHS accepts hearing aid and battery donations. We accept donations of old, used and no longer used BTE (**BEHIND** the ear) hearing aids. Used ITE (**IN** the ear) hearing aids will be donated to a national recycling center. Please call us for paperwork and information. 717.397.4741



DHHS also accepts unused hearing aid batteries.

YES!

I want to help DHHS enhance the quality of life for the Deaf and Hard of Hearing of Lancaster County.

\$50 \$100 \$ _____

Don't forget the paperwork if your employer has a matching gifts program!

Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Please mail this completed form with your gift to:
DHHS, 150 Farmington Lane, Lancaster PA 17601

Your gift is tax-deductible as allowed by law. You will receive a receipt as proof of your generosity.

ontact Information for DHHS Staff

Barry Witmer, CEO—bwitmer@dhhs Lancaster.org

Dr. Catherine Swenson, Practice Manager—audiology@dhhs Lancaster.org

Thea Schock, Audiology, Reception & Interpreting—tschock@dhhs Lancaster.org

**Elizabeth Fechtmann-Crippen, Case Management & Program Manager—
efcrippen@dhhs Lancaster.org**

Christine Roy, Case Manager—croy@dhhs Lancaster.org; VP 717-283-4461

Karen Pfortsch, Case Manager—kpfortsch@dhhs Lancaster.org; VP 717-283-4460

Marsha Barr, Staff Interpreter—mbarr@dhhs Lancaster.org

Fran Kostrub, Finance Manager—fgkostrub@dhhs Lancaster.org

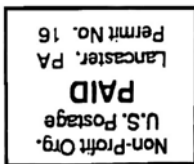
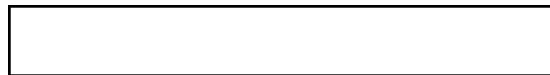
Kathy Kostrub, Support Services Volunteer—kkostrub@dhhs Lancaster.org



THANK YOU!

to **EVERYONE** who supports our agency by gifts or volunteering in our office during special times such as putting together our newsletter

We couldn't continue without YOU!



Return Service Requested
Deaf & Hard of Hearing Services
150 Farmington Lane
Lancaster, PA 17601

