

# COMMUNITY NEWS

Deaf and Hard of Hearing Services of Lancaster County



Fall 2010



**THE DHHS  
'COMMUNITY NEWS'  
IS  
AVAILABLE  
BY EMAIL (PDF)  
SIGN UP TODAY!**

**NOTICE!!**  
Starting in 2011 DHHS  
will **STOP** printing the  
paper copy of our  
newsletter.

EXCEPTIONS WILL BE  
MADE ONLY FOR  
THOSE WITHOUT  
ACCESS TO EMAIL.

For timely information  
on events please  
subscribe to our email

**"COMMUNITY  
UPDATES"**

[kkostrub@dhhslandcaster.org](mailto:kkostrub@dhhslandcaster.org)

## BATTERY FACTS

1. Did you know that hearing aid batteries are air activated? There are four small holes on the flat side of the battery that allow air inside once the colored tabs are removed. Batteries should not be put into hearing aids immediately after taking the tab off. Wait one or two



minutes to allow the air to enter the battery and activate the chemicals inside. If you take the tab off and immediately place it into the hearing aid, the aid may not seem to work, or, if digital, it may beep to signal a dead battery because the battery has not received sufficient air to generate enough voltage to allow the aid to function. By simply waiting a minute or two the problem will solve

Color	Coding System
Red	Size 5
Yellow	Size 10 (or 230)
Brown	Size 312
Orange	Size 13
Blue	Size 675

itself. Hearing aids require a minimum 1.1 volt to start operation.

2. Batteries can be tested with the tab on or with the tab off; however, it is more accurate to test the battery with the tab off.

3. Batteries should be stored at room temperature. Exposure to cold (as in a refrigerator) can cause water vapor to get under the sticker and activate the battery, which will drain its power. Heat can also shorten battery life. The best place to store batteries is in a cool, dry place.

*(Continued on page 7)*



**WHEN YOU CAN'T HEAR... WE LISTEN!**  
**LANCASTER COUNTY'S LARGEST SELECTION OF HEAR AIDS AT DISCOUNT PRICES**



*Cathy Swenson, Au.D.  
Clinic Manager*

1810 Oregon Pike  
Lancaster PA 17601  
www.dhhs Lancaster.org

**Audiology  
&  
Interpreting**  
717.397.4741 V/TTY

**Case Management**  
Elizabeth Fectmann-Crippen  
717.509.6622 V/TTY  
Karen Pfortsch  
717.283.4460 V/VP  
Christine Roy  
717.283.4461 V/VP

**24 hour FAX** 717.291.1830  
**Email:**  
info@dhhs Lancaster.org

**Audiology Services at DHHS  
Licensed & Certified Audiologists**



- Accepting Patients of All Ages & Degrees of Hearing Loss
- State of the Art Hearing Instruments & Repair of All Major Brands
- Diagnostic Testing
- Convenient Financing Available
- Accepting Many Insurance Including Medicare
- Serving Lancaster County for More than 63 Years!



*James L. Shafer Au.D.  
Director of Audiology*

DHHS relies on word of mouth advertising. If you are happy with our services, tell a friend! We provide diagnostic hearing tests, hearing aid evaluations and consultations, as well as case management, job coaching and interpreting services.

**DHHS Board Members**  
Russ Rockwell, *President*  
Leslie Kuffel,  
*Vice President*  
Janet Degler, *Treasurer*  
Lewis Meyer, *Secretary*  
Jeff Hoffer, *Board Director*

 **HOW TO 'PHONE'  
a DEAF PERSON**  
**Dial 711 for relay** 

*Or, if they have a VP (Video Phone), use the Sorenson relay number 1-866-327-8877.*

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Comments: Please email  
Kathy Kostrub at  
kkostrub@dhhs Lancaster.org

**DHHS MISSION  
STATEMENT**  
*The mission of Deaf and Hard of Hearing Services of Lancaster County is to enhance the quality of life and encourage independence for those who are Deaf or Hard-of-Hearing.*

"The vision of Deaf and Hard of Hearing Services of Lancaster County is to make life for Deaf and Hard of Hearing people a barrier-free experience in Lancaster County and beyond."

**Families of Children Who Are Deaf or Hard of Hearing  
in Lancaster County**

<http://www.dhhs Lancaster.org/sub/education/>

Meetings will take place on the 4<sup>th</sup> Tuesday of the month at Faith United Methodist Church, 1290 Fruitville Pk., on the corner of Fruitville Pk. and Koser Rd., 6:30-7:30 PM.

**All meetings are open to any parent of a child of any age with hearing loss.**

Children are invited to attend also! An interpreter will be present for all meetings. Please spread the word! Questions?

Contact Jen Campbell @ 808-2407 or [jrodcampbell@gmail.com](mailto:jrodcampbell@gmail.com).



**SAVE THE DATE!!**

DHHS to host an ASL Films movie night  
"Gerald" (with English Subtitles)  
Friday, January 21, 2011



This film is a journey of a young man, Corey, yearning for kinship until one day discovers he has a Deaf autistic grandfather he has never known, Corey was determined to make connection regardless. The family ties and secrets unbeknownst to the young man have surfaced, and all the events suddenly unfold. Soon afterwards, the discovery leads to chain of events that entwines the young man to the unknown. A powerful, emotional and continuous twist of events that leads to shocking truth. Rated PG

More details later in our "Community Update" or contact  
Christine Roy, [croy@dhhs Lancaster.org](mailto:croy@dhhs Lancaster.org)

**Families of Children who are Deaf or Hard of Hearing of Listserv.**

*\*Be informed about events in Lancaster County and beyond.*

*\*Communicate with other families.\* Share your own events.*

*\*Share learned information and resources.*

**How to Join the Listserv:**

- 1) Go to [www.yahoo groups.com](http://www.yahoo groups.com).
- 2) Search for

**"Families of Children Who are Deaf or Hard of Hearing of Lancaster County."**

- 3) Click on the button, "Join This Group!"
- 4) Sign in or register for a Yahoo! ID to join.
- 5) Follow any remaining steps.

**Deaf & Hard of Hearing Services, (717) 283-4461 VP, (717) 397-4741 TTY,  
(717) 291-1830 Fax, [croy@dhhs Lancaster.org](mailto:croy@dhhs Lancaster.org)**



The Fulton Theatre at 12 N. Prince Street in Lancaster has released its upcoming schedule, and the first Saturday matinee of each production will be open captioned (as well as interpreted and audio described). All shows are at 2 p.m.

**Deathtrap**, Oct. 23, 2010 - *The most surprising thriller in years.*

**Sound of Music**, Dec. 4, 2010 - *A favorite show for your family this holiday!*

**39 Steps**, Feb 12, 2011 - *A funny, amazing show of all of Hitchcock's movies performed by four actors in two hours.*

**Sweeney Todd**, March 26, 2011 - *A dark tale of a man who was wronged, now taking revenge on the evil doers and the woman who uses the victims' bodies in her meat pies.*

**Michael Archangel**, Apr. 30, 2011 - *A new play that won the Fulton's play writing contest.*

**Chitty, Chitty, Bang, Bang**, June 11, 2011 - *Good for the whole family!!*

### **Reserve your pay-what-you-want tickets**

#### **FOR OPEN CAPTIONS:**

Pay-What-You-Will tickets are available--just send an email with your name, address, and phone number to [education@thefulton.org](mailto:education@thefulton.org). State how many tickets you want and mention that you will need the open captions.

#### **FOR ASL INTERPRETING**

Tickets are available at [access@thefulton.org](mailto:access@thefulton.org) include your name, number of tickets requested, and email address. If you need to cancel your reservation, you must contact [access@thefulton.org](mailto:access@thefulton.org) so other Deaf people on the waiting list can come.

**NEW!! Deaf Theatre Coordinators!** The Fulton is proud to announce that four Deaf people will be handling the interpreted shows at the Fulton...Andy and Paula Blackburn, Jeannie Fischer and Jane Shay. They will be working with Fulton staff, Jennifer Ridgway, to provide access for Deaf people. The former coordinator, Tara Potterveld is moving to California, but is very happy that Deaf people are running the shows for Deaf audiences. Come and support your new team!

For questions, contact

[fultontheatredeaf@gmail.com](mailto:fultontheatredeaf@gmail.com)

Pick up your tickets by 1:30 p.m. on the day of the show in the lobby of the Fulton Theatre, 12 N Prince St., Lancaster.

## News From Case Management - Helping Us, Helping You

### Help for the technology you need!

#### FREE VIDEOPHONES?

A common question in our office is, "How can I get a free videophone?"

- 1) **SIGN UP FOR HIGH SPEED INTERNET** through your phone company (DSL) or cable company
- 2) Then go online and apply for a free videophone at the following internet location. It may take several weeks to get your videophone.

**SORENSEN-** <http://www.sorenson.com>



#### TDDP (Telecommunications Device Distribution Program)

provides free specialized communication access equipment to individuals who are deaf, hard of hearing, deaf-blind or speech impaired and who meet certain eligibility requirements. Their catalog includes TTYs, amplified phones, various phone alerting devices and the new Captel phone.

TDDP, administrated by the Institute of Disabilities at Temple University, has a voiced video in American Sign Language to introduce their TDDP program. (You can also print out a transcript.) The video will tell you more about the program and how to apply for a TTY, phone or other communication device if you are deaf, hard of hearing or deaf/blind. Here's the link:

<http://www.temple.edu/instituteondisabilities/programs/assistive/tddp/>

<http://disabilities.temple.edu>

215-204-3862 voice direct

215-204-9371 fax

toll free (in state) 800-204-PIAT (7428) (V)

toll free (in state) 866-268-0579 (TTY)

#### PATF

#### The Pennsylvania Assistive Technology Foundation

- Adapted vehicles
- Indoor and outdoor house ramps
- Widened doorways
- Hearing and low-vision aids
- Computer with specialized software
- And many other types of assistive technology.

*Provides affordable loans and grants to purchase a variety of assistive technology including...*

For more information about PATF you can contact the Case management Department of DHHS or call PATF directly at 888-744-1938 (Voice, TTY, toll-free)

**Or visit their website at <http://www.patf.us>**

## **Deaf and Hard of Hearing Churches, Clubs and Organizations**

### **DEAF CHURCHES—Services conducted in ASL**

For a full list of churches providing interpreted and signed services visit our website at [http://www.dhhs Lancaster.org/Church\\_Services.htm](http://www.dhhs Lancaster.org/Church_Services.htm)

- ✚ **First Deaf Mennonite Church**, 2270 Old Philadelphia Pike, Worship Hour – 9:15 AM Every Sunday, Sunday School at 10:45 AM, Bible Study and Prayer Meeting – 6:30 PM Every Wednesday, Website <http://www.firstdeafmc.com>, email [firstdeaf2270@gmail.com](mailto:firstdeaf2270@gmail.com).
- ✚ **Word of Life Deaf Lutheran Church**, 10 Delp Road, Lancaster, PA, Worship service at 9:30 am, 1<sup>st</sup>, 3<sup>rd</sup> & 4<sup>th</sup> Sunday of each month at St. Peters Evangelical Lutheran Church. For more information contact Pastor Russell Rockwell, 717-519-2491 tty, 717-519-1912 Fax, email [russ.rockwell@ecunet.org](mailto:russ.rockwell@ecunet.org).
- ✚ **Trinity Deaf Lutheran Church**—Worship at 11:00 am every Sunday in the Chapel of Our Father. Sunday school, Christina Education, and fellowship are provided for deaf adults and children, 527 Washington St. Reading. 610-374-4861 (V), 610-271-0712 (Fax) - Pastor Jeannie Beadle
- ✚ **Sunday School at Hope Baptist Church**— Every Sunday at 9:30 AM and Wednesdays at 7:00 PM, 6450 Hope Way, Hanover, PA,. Contact 717-633-1479 (V), 717-524-5224 (VP) or email [hopebaptist@earthlink.net](mailto:hopebaptist@earthlink.net).



Keystone Central Deaf Senior Citizens, KCDSC, meets the 4th Tuesday of every month at Witmer Fire Hall, Witmer, PA—Contact President Andrew Gulya, 717.459.4474 VP

## **Families of Children who are Deaf or Hard of Hearing of Lancaster County Support Group Meetings**

Please join us for our support group gatherings!

Where: Faith United Methodist Church, Koser Rd. & Fruitville Pike, Lititz

When: **4<sup>th</sup> Monday of the month, 6:30-7:30 PM**



**September 27** – “15 tips from my experience at the John Tracy Clinic” ~ Jen Campbell

**October 25** – “adaptive equipment for your deaf/hoh child”

**November 15** – “optimizing auditory & spoken language skills in your deaf/hoh child” ~ Judy Sexton & Jeana Novak, Clarke PA

**December 20** – “holiday party – all family members & children are welcome”

Contact **Jen Campbell**, [jrodcampbell@gmail.com](mailto:jrodcampbell@gmail.com) , 717-808-2407



**Hearing Loss  
Association  
of Lancaster County**

**3rd Tuesday of every month  
at Brethren Village, Wolfe Auditorium,  
3001 Lititz Pike, Lancaster,  
10:00 AM**

For updated meeting information please contact: [Nancy Kingsl\(kingsnan@aol.com\)](mailto:NancyKingsl(kingsnan@aol.com)

*(Continued from page 1)*

4. Battery life can be extended by turning off the hearing aid when not in use and opening the battery door to break the circuit. The average battery life for analog hearing aids is 15 days. For digital hearing aids, the average battery life varies widely and is dependent on the size of the battery, the complexity of the activated digital circuitry, and the manufacturer, make and model.

## Upcoming Events

- October 23—P.S.D. Reunion Society Autumn Pingo Foliage, Judy Schmitt 717.283.4084 VP
- October 24— Fabulous Fall Deaf Retreat, Calvary Bible Fellowship Church, Bob, bobdaldo@hotmail.com, Steffie, steffie500@gmail.com
- November 6—Act 57 Workshop: NE PSAD Chapter, Carl Frels: cfrels@comcast.net
- November 20—Thanksgiving Dinner Sinking Spring Deaf Fellowship, Russell McVaugh, [rsmcvaughr58@aol.com](mailto:rsmcvaughr58@aol.com)

**YES!** I want to help DHHS enhance the quality of life for the Deaf and Hard of Hearing of Lancaster County.

\$50    \$100    \$\_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

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Please mail this completed form with your gift to:  
DHHS, 1810 Oregon Pike, Lancaster PA 17601

Your gift is tax-deductible as allowed by law. You will receive a receipt as

**Contact Information for DHHS Staff**

Barry Witmer, CEO—[bwitmer@dhhs Lancaster.org](mailto:bwitmer@dhhs Lancaster.org)  
 Dr. Catherine Swenson, Clinic Director—[audiology@dhhs Lancaster.org](mailto:audiology@dhhs Lancaster.org)  
 Thea Schock, Audiology, Reception & Interpreting—[tschock@dhhs Lancaster.org](mailto:tschock@dhhs Lancaster.org)  
 Elizabeth Fechtmann-Crippen, Case Management & Program Manager—  
[efcrippen@dhhs Lancaster.org](mailto:efcrippen@dhhs Lancaster.org)  
 Christine Roy, Case Manager—[croy@dhhs Lancaster.org](mailto:croy@dhhs Lancaster.org); VP 717-283-4461  
 Karen Pfortsch, Case Manager—[kpfortsch@dhhs Lancaster.org](mailto:kpfortsch@dhhs Lancaster.org); VP 717-283-4460  
 Marsha Barr, Staff Interpreter—[mbarr@dhhs Lancaster.org](mailto:mbarr@dhhs Lancaster.org)  
 Fran Kostrub, Finance Manager—[fgkostrub@dhhs Lancaster.org](mailto:fgkostrub@dhhs Lancaster.org)  
 Kathy Kostrub, Support Services Volunteer—[kkostrub@dhhs Lancaster.org](mailto:kkostrub@dhhs Lancaster.org)  
 General Information—[info@dhhs Lancaster.org](mailto:info@dhhs Lancaster.org)



**THANK YOU!**

to **EVERYONE** who supports our agency by gifts or volunteering in our office during special times such as putting together our newsletter

**We couldn't continue without YOU!**



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